



City of Cincinnati

Date: May 3, 2007

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Greater Cincinnati Water Works / 513-591-7970

NO I.D. – NO ENTRY

Greater Cincinnati Water Works (GCWW) wants to remind customers that individuals impersonating utility workers may attempt to gain entrance to homes. GCWW has received information about impersonators who tried to gain access to two of our customers' homes on Tuesday, May 1, 2007.

Greater Cincinnati Water Works wants to caution all customers about letting strangers in to their homes. Do not let anyone into your home without a photo identification card. GCWW employees or contractors who routinely need access to customers' homes will have photo I.D. cards.

- GCWW employees will wear a blue uniform with a Greater Cincinnati Water Works patch sewn on it. GCWW employees generally drive white vehicles marked with the GCWW logo, H₂O Radio logo, a vehicle number and the words "Water Works."
- GCWW contractors who are installing the new "H₂O Radio" automatic meter reading system will also wear a blue uniform, but it will have a VSI logo. They will carry two photo I.D. cards, a GCWW contractor card and a VSI card. Their vehicles are white with the VSI and H₂O Radio logos. When access inside a home is required to make the upgrade, VSI will schedule dates for installation.

If you have any concerns, do not let the person into your home. To verify if the person at your home is a Water Works employee or contractor, call the GCWW 24-hour number at 591-7700. If you feel you may be in danger, call Police immediately at 911. GCWW is concerned about customer safety and asks all customers to remember, NO I.D. - NO ENTRY.

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